Privacy Policy

Last updated: October 2026

Giggle & Boing ("we", "us" or "our") respects your privacy and is committed to protecting your personal information.

This Privacy Policy explains how we collect and use personal information when you visit our website or contact us through our website enquiry form.

1. Who we are

Giggle & Boing provides bouncy castle and inflatable hire services.

If you have any questions about this Privacy Policy or how we use your personal information, please contact us at:

Email: giggleandboing@hotmail.com

2. Information we collect

When you use our website enquiry form, we may collect information such as:

- Your name
- Your email address
- Your telephone number, where provided
- Your event address or location
- Your requested event date
- Details of the inflatable or service you are interested in
- Any other information you choose to include in your enquiry

We only collect information that is reasonably necessary to respond to your enquiry and, where applicable, arrange and provide our services.

3. How we use your information

We use the information you provide to:

- Respond to your enquiry
- Provide availability and quotations
- Discuss your requirements
- Arrange and manage bookings
- Contact you regarding an enquiry or booking

- Provide our services
- Keep appropriate business records
- Meet our legal, accounting, insurance and safety obligations

We do not use information collected through the enquiry form for unrelated purposes.

4. Our lawful basis for using your information

We process your personal information where it is necessary to respond to your request, provide our services, manage a booking or take steps at your request before entering into a contract.

We may also process information where we have a legal obligation to do so or where it is necessary for our legitimate business interests, provided those interests do not override your rights and freedoms.

5. Who we share your information with

We do not sell, rent or trade your personal information.

We may share information where reasonably necessary to operate our business or comply with legal obligations. This may include:

- Our website or hosting provider, where necessary to operate the enquiry form
- Professional advisers, where appropriate
- Our insurer, where necessary
- HMRC or other authorities where we are legally required to provide information

We only provide information that is reasonably necessary for the relevant purpose.

6. How long we keep your information

We keep enquiry and booking information only for as long as reasonably necessary.

Where an enquiry does not result in a booking, we may retain the information for a reasonable period in case you contact us again or where we need to keep records for legitimate business purposes.

Information relating to bookings, payments and business transactions may be retained for longer where required by law, accounting requirements, insurance purposes or to establish, exercise or defend legal claims.

7. Website cookies

Our website may use cookies or similar technologies that are necessary for the website to function correctly.

We do not currently use Google Analytics or other analytics services to track how visitors use our website.

We do not currently use advertising or behavioural tracking cookies on this website.

If this changes in the future, we will update this Privacy Policy and, where required, obtain your consent before using non-essential cookies or similar technologies.

8. Links to other websites

Our website contains a link to our Facebook page.

Following this link will take you to a third-party website operated by Meta/Facebook. That website has its own privacy policy and terms, and Giggle & Boing is not responsible for how information is collected or used by that third party.

9. Keeping your information secure

We take reasonable steps to protect the personal information we hold against loss, misuse, unauthorised access, alteration or disclosure.

However, no method of transmitting or storing information electronically can be guaranteed to be completely secure.

10. Your rights

Under UK data protection law, you may have rights including:

- The right to ask what personal information we hold about you
- The right to ask us to correct inaccurate information
- The right to request deletion of your information in certain circumstances
- The right to object to certain uses of your information
- The right to restrict certain processing
- The right to request a copy of your personal information

Some rights are subject to legal exceptions.

To exercise any of these rights, please contact us using the email address above.

11. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our business, website, services or legal requirements.

The latest version will be published on this page, with the date shown at the top.

12. Contact us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact:

Giggle & Boing
Email: giggleandboing@hotmail.com
Website: giggleandboing.co.uk